POZNAN UNIVERSITY OF TECHNOLOGY



EUROPEAN CREDIT TRANSFER AND ACCUMULATION SYSTEM (ECTS)

COURSE DESCRIPTION CARD - SYLLABUS

Course name

Interpersonal communication [S1IMat1>KI]

Course				
Field of study Materials Engineering		Year/Semester 1/2		
Area of study (specialization)		Profile of study general acaden	nic	
Level of study first-cycle		Course offered Polish	in	
Form of study full-time		Requirements elective		
Number of hours				
Lecture 30	Laboratory classe 0	es	Other 0	
Tutorials 0	Projects/seminars 0	5		
Number of credit points 3,00				
Coordinators	Lecturers			
dr Oksana Erdeli-Klyap oksana.erdeli-klyap@put.pozna	n.pl			

Prerequisites

The student knows the basic concepts of connection with the essence of interpersonal communication. The student has the ability to see, associate and interpret phenomena occurring in social groups. The student is aware of the importance of interpersonal communication in professional and private life.

Course objective

Developing students" team work skills, designing communication campaigns, managing personal image in interpersonal communication

Course-related learning outcomes

Knowledge:

knows the general principles of creating and developing forms of individual entrepreneurship

Skills:

is able to obtain information from literature, databases and other sources, make their interpretation, assessment, critical analysis and synthesis, as well as draw conclusions and formulate and comprehensively justify opinions

Social competences:

is able to obtain information from literature, databases and other sources, make their interpretation, assessment, critical analysis and synthesis, as well as draw conclusions and formulate and comprehensively justify opinions

Methods for verifying learning outcomes and assessment criteria

Learning outcomes presented above are verified as follows:

Learning outcomes presented above are verified as follows:

Written test in online form. Assessment issues (10-15 questions scored differently) will be formulated on the basis of lectures and compulsory literature, given at the beginning of each topic in accordance with the program content. Passing threshold 50% of points. Grading scale:

point. rating <= 50% 2.0 51%-60% 3.0 61%-70% 3.5 71%-80% 4.0 81%-90% 4.5 91%-100% 5.0

Programme content

The programme covers the concept of communication, types, models, communication styles and theories of communication and the practical use of interpersonal communication

Course topics

1. The concept of communication. Types of communication. Verbal and non-verbal communication. Communication tools.

2. Theories of interpersonal communication. Forms and specificity of interpersonal communication

3. Communication models. Communication competence. Designing communication campaigns.

4. Styles of interpersonal communication. Creating a personal image. Social engineering and psychotechnics in interpersonal communication

5. Internet in interpersonal communication. Communication in the information society (online)

Teaching methods

Traditional lecture with elements of problem and conversation lectures.

Bibliography

Basic

A. Potocki, R. Winkler, A. Żbikowska, Komunikowanie w organizacjach gospodarczych, Difin, Kraków 2011

2. R. Winkler, Zarządzanie komunikacją w organizacjach zróżnicowanych kulturowo, Wyd. Wolters Kluwer Polska, Kraków 2008

Głodowski W., Komunikowanie interpersonalne. Warszawa 2001

Additional

Potocki (red), Zarządzania wiedzą, Difin, Kraków 2011

2. Morreale S.P., Spitzberg B.H., Barge J.K., Komunikacja między ludźmi, PWN, 2007

Oppermann K., Webber E., Style porozumiewania się w pracy. Gdańsk 2007.

Reynolds S., Valentine D., Komunikacja miedzykulturowa Warszawa 2009.

Stankiewicz J., Komunikowanie się w organizacji. Wrocław 2009.

Breakdown of average student's workload

	Hours	ECTS
Total workload	0	2,00
Classes requiring direct contact with the teacher	25	1,00
Student's own work (literature studies, preparation for laboratory classes/ tutorials, preparation for tests/exam, project preparation)	30	1,00